APP C - NOISE & NUISANCE REP

From: Daliah Barrett On Behalf Of Licensing

Sent: 12 November 2025 08:05

To: Amir Darvish < Amir. Darvish@haringey.gov.uk >; NOEL SAMAROO

<info@ntadconsultants.com>

Cc: Arjan

Subject: RE: Application for a Premises Licence- 2A Coffee & Pool, 336 High Road, Wood

Green, London N22 8JW (WK/640572)

Dear All,

Please note below representation from the Noise Team RA.

Please note that new timings have been agreed with the Police:

Revised Operating Schedule (as agreed)

- Sale of alcohol (ON sales only): Sunday-Thursday 10:00-23:30; Friday-Saturday 10:00-00:00
- Late night refreshment: Friday–Saturday 23:00–00:00
- Hours open to the public: Sunday-Thursday 10:00-00:00; Friday-Saturday 10:00-00:30
- Condition (Public Nuisance): The outside area will be closed to patrons from 22:00 hours daily.

From: Amir Darvish < Amir. Darvish@haringey.gov.uk>

Sent: 11 November 2025 15:42

To: Licensing <Licensing@haringey.gov.uk>

Cc: 'Arjantroci123@icloud.com' < Arjantroci123@icloud.com>

Subject: FW: Application for a Premises Licence- 2A Coffee & Pool, 336 High Road, Wood

Green, London N22 8JW (WK/640572)

Importance: High

Adrian, Thank you for showing me around your premises during my visit on Friday, 7th November.

Dear @Licensing

Following a review of the premises in relation to your licence application, I noted the following points which require action:

1. Fire Exit Door (Rear of Premises):

The current metal fire exit door is fitted with an outdated locking mechanism and a padlock bar.

This setup does not comply with the standards set out under the Regulatory Reform (Fire Safety) Order 2005

and relevant British Standards (e.g. BS EN 179 / BS EN 1125 for panic hardware).

A compliant fire exit door must:

- -Open easily in the direction of escape without the use of a key.
- -Be fitted with appropriate panic hardware (e.g. push bar or pad).
- -Allow unobstructed and safe egress at all times.

*We recommend replacing the door with a certified fire exit door that meets current fire safety regulations and is suitable for emergency evacuation.

2. CCTV Coverage:

Additional CCTV camera(s) are required in: The pool area at the rear of the premises.

All cameras must:

Provide clear, high-quality images, including in low-light conditions.

Be positioned to cover all public and vulnerable areas.

Be capable of recording and retaining footage in accordance with Data Protection Act 2018 and Licensing Act 2003 model conditions.

*Please ensure these issues are resolved and photographic evidence is provided before issuing any licence.

3. Premises Capacity:

The applicant has not provided the maximum occupancy for the premises.

To ensure public safety and compliance with licensing conditions, we require confirmation of:

*The maximum number of customers the premises can safely accommodate at any one time. Supporting documentation from a fire risk assessment or building control, if available

After reviewing the application, we appreciate the proposed action plan and procedures intended to uphold the licensing objectives. However, given that the premises is located

within a residential area and to ensure the prevention of public and noise nuisance, we recommend that the following conditions be added to any licence granted:

Hours open to Public

Sun – Thu 1000 to 0000 hours

Fri – Sat 1000 to 0200 hours

The times the Licence authorises the carrying out of licensable activities:

Regulated Entertainment:

None

Late Night Refreshment

Fri – Sat 2300 to 0130 hours

Sale of Alcohol

Sun - Thu 1200 to 2330 hours

Fri – Sat 1200 to 0130 hours

THE PREVENTION OF CRIME AND DISORDER

- 1) A digital CCTV system must be installed covering all the required areas in the premises including the immediate outside area covering the front door entrance, the premises main floor of the dining area, including the bar area and the rear of the promises covering the fire exist, and the conservatory beyond the fire exit at the back of the premise. The installed CCTV system in the premises must be complying with the following criteria:
- (a)Cameras must be sited to observe the entrance doors from both inside and outside.
- (b)Cameras on the entrances must capture full frame shots of the heads and shoulders of all people entering the premises i.e., capable of identification.
- (c)Cameras must be sited to cover all areas to which the public have access including any outside smoking areas.
- (d)Provide a linked record of the date, time of any image.
- (e)Provide good quality images colour during opening times.
- (f) Have a monitor to review images and recorded quality.
- (g)Be regularly maintained to ensure continuous quality of image capture and retention.
- (h) A staff member from the premises who is conversant with the operation of the CCTV system shall always be on the premises the premises are open to the public. This staff member must be able to provide a Police Officer or an authorised officer of the Licensing Authority with copies of recent CCTV images or data with the minimum of delay when reasonably requested.
- (i)Digital images must be kept for 31 days. The equipment must have a suitable export method, e.g. CD/DVD writer so that any authorised officer (i.e. the Police/ council Officer)

can request a copy of the data they require. Copies must be available within a reasonable time to the authorised officer on request.

- 2) An incident log shall be kept at the premises; it will be (a hardback durable OR in a digital format stored on the system available upon request by an authorised officer) updated at the time of the incident and made available on request to an authorised officer of the Council or the Police.
- 3) The log record shall record the following as minimum:
- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) seizures of drugs or offensive weapons
- (f) any faults in the CCTV system or searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service
- 4) The management shall ensure that No alcoholic drinks or glass containers will be taken out onto the public highway.
- 5) The management shall ensure that the area immediately outside the premises is kept clean and free from litter at all material times.
- 6) The police must be called to all incidents of unlawful violence or serious disorder.
- 7) The management shall ensure the Customers shall leave the area promptly upon closing.
- 8) The management shall ensure, the police must be called to all incidents of unlawful violence or serious disorder.
- 9) A refusals register shall be maintained and monitored weekly by the DPS. Entries will include the date, time, description of the individual, name of the staff member and reason for refusal.
- 10) The premises will adopt a zero-tolerance policy towards drugs and antisocial behaviour. Prominent signage will be displayed warning customers of this policy. Any incident involving drugs or disorder will be immediately reported to the Police.
- 11) The Management shall ensure ongoing liaison with Haringey Licensing Officers, Police Licensing, and Environmental Health to ensure continual compliance with all regulatory expectations.
- 12) The Management shall operate the premises with transparency and cooperation with all Responsible Authorities, the police and the council licensing and nuisance team.

PUBLIC SAFETY

- 13) The management shall ensure The capacity of the premises will not exceed the agreed maximum capacity of the venue. The total should include all staff. The management shall enforce strict capacity limits to prevent overcrowding. Bookings and reservations will be managed accordingly, and the staff will monitor occupancy levels at peak times.
- 14) The management shall carry out Fire and Health & Safety risk assessments required for the licensed premises, ensure these are kept on site and made available to responsible authorities and/or the licensing authority upon request.
- 15) All staff shall ensure that the premise operates in line with existing Health & Safety legislation and the Designated Premises Supervisor, and the premises licence holder shall ensure that all staff are suitably trained to meet this requirement and consistently adhere to it.
- 16) The management shall ensure Routine checks will be conducted on all safety equipment, kitchen appliances, and facilities to ensure they meet safety standards. Maintenance logs will be kept and reviewed regularly.
- 17) All exit doors shall be kept clear and shall be easily operable without the use of a key, card, code or similar.
- 18) All fire doors shall be maintained unobstructed and remains unlock during opening hours.
- 19) Adequate and appropriate First Aid equipment and materials shall be available on the premises, routinely checked and replenished and all staff trained its use. At least one staff member with first aid training will be on -site during operating hours. A first aid kit will be accessible, and staff will know its location and contents.
- 20) The management shall ensure all the fire extinguishers, smoke detectors, and alarms will be regularly tested and maintained. Maintenance logs will be kept and reviewed regularly.
- 21) The management shall ensure Staff will be trained in emergency evacuation procedures to ensure a swift and safe response in case of an emergency.

THE PREVENTION OF PUBLIC NUISANCE

- 22) The management shall ensure that a personal licence holder is present or contactable during all hours of alcohol sale.
- 23) Alcohol will only be served to seated customers, except within the designated pool/games area where customers may consume drinks while playing. The premises will not permit vertical drinking or standing alcohol consumption outside these defined areas.
- 24) There shall be no regulated entertainment, amplified music, or live performances.
- 25) Background music shall be kept at a low level and shall not be audible at the nearest residential façade when doors and windows are closed.
- 26) The open space in the front shall be closed for use after 2200hrs. This area shall not be used for any licensable activities beyond 2200hrs.

- 27) Customers who wish to smoke may use the open space front of the premises outside the main entrance. Beyond 2200hrs.
- 28) Customers permitted outside for smoking shall not be permitted to take their drinks, alcoholic or non-alcoholic, glass and / or any container after 2200hrs.
- 29) The number of smokers permitted to use outside shall be no more than 5 persons at any time, within the boundaries of the open space area front of the premises.
- 30) No amplified music shall be played in the outdoor/ front area of the premises at any time.
- 31) No speaker or other amplification equipment shall be installed on the ceiling or any of the party walls.
- 32) The volume level of music within the premises shall maintained at a level that ensures it is not audible at or beyond the site boundary of the premises. Noise from the premises should not be audible within the nearest residential premises at any time.
- 33) All doors and windows shall remain closed after 23:00, except for access and egress.
- 34) Signs shall be prominently displayed on the exit doors advising customers that alcohol should not be taken off the premises and consumed in the street.
- 35) Notices shall be prominently displayed at all exits requesting patrons respect local residents and businesses and leave the area quietly.
- 36) No noise or vibration generated on the premises, or by its associated plant or equipment, shall emanate from the premises, be transmitted through the structure of the premises.
- 37) No fumes, steam or odours shall be emitted from the premises so as to cause a nuisance to any persons living or carrying on business in the area.
- 38) In the event of a noise/nuisance complaint substantiated by an authorised officer, the management shall take appropriate measures recommended by the noise & nuisance team in order to prevent any recurrence.
- 39) A complaints book shall be held on the premises to record details of any complaints received from neighbours. The information shall include, the complainants name, location, date, time and subsequent remedial action undertaken. This record must be always made available for inspection by council officers and kept for a minimum of 12 months.
- 40) Signage shall be displayed requesting customers exercise considerate behaviour to limit the potential for public nuisance.
- 41) No waste collections, deliveries, or bottle disposal shall take place between 23:00 and 08:00.
- 42) The pavement area outside the premises shall be kept clean and litter-free, including the kerb and channel area.

THE PROTECTION OF CHILDREN

- 43)All staff involved in the sale of alcohol shall receive induction and refresher training regularly relating to the sale of alcohol and the times and conditions of the premises licence.
- 44)All training relating to the sale of alcohol and the times and conditions of the premises licence shall be documented and records kept at the premises. These records shall be made

available to the Police and/or Local Authority upon request and shall be kept for at least one year.

- 45)A 'Think 25' proof of age scheme shall be operated and relevant material shall be displayed prominently within the Premises including in a visible location:
- (a) At the entrance to the Premises.
- (b) Behind the bar.
- (c) In any other area where alcohol can be purchased by a customer.
- 46) A written record of refused sales shall be kept on the premises and updated as and when required. This record shall be made available to Police and/or the Local Authority upon request and shall be kept for at least one year from the date of the last entry.
- 47)The only acceptable ID will be those with photographic identification documents, including passport, photo-card, driving license or proof of age card bearing the PASS hologram.
- 48)A sign stating "No proof of age No sale" shall be displayed at the point of sale.
- 49) Children under the age of 18 will only be permitted on the premises when accompanied by a responsible adult and will not be permitted to purchase or consume alcohol. No adult entertainment, nudity, or similar activities will be permitted on the premises.

Yours sincerely,

Amir DARVISH

Licensing & Nuisance Officer

Neighbourhoods & Environments



Amir.darvish@haringey.gov.uk

M. 07967 442 446

From: Licensing <Licensing@haringey.gov.uk>

Sent: 16 October 2025 10:44

To: Haringey Building Control < Control. Haringey Building @haringey.gov.uk >; Planning

Enforcement < Planning. Enforcement@haringey.gov.uk >; Frontline

<Frontline@haringey.gov.uk>;

Subject: Application for a Premises Licence- 2A Coffee & Pool, 336 High Road, Wood

Green, London N22 8JW (WK/640572)

Importance: High

Dear RA's,

Please find attached an application for a Premises Licence.

As RAs you must consider the application in the context of the four licensing objectives:

- Prevention of crime & disorder
- Prevention of public nuisance
- Public safety
- Protection of children from harm.

Please note the last day of consultation will be on 12th November 2025.

Please keep the title or WK reference of this email in all your correspondence and forward all responses to licensing@haringey.gov.uk

Please send any correspondence to <u>licensing@haringey.gov.uk</u>. If it is sent to me directly there may be a delay in obtaining a response.

Kind Regards

Chanel Roye

Licensing Administrator



4th Floor, 10 Station Road, London N22 7TR

T. 020 8489 8232

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